

Municipal Water News



Spring 2024

How can I pay?

Online/Telephone

- Set up payment through financial institution.
- Search for "Ramara" for payee.
- Use account number on the bill for your utility account.

Credit Card

- Visit www.ramara.ca/payabill
- Click Credit Card Payments.
- Click Pay Your Utilities bill.
- Use account number for your utility account.
- Follow prompts Fees will apply for credit card payment

Cash/Debit

Pay in person at the Township Administration Building located at 2297 Highway 12, Brechin.

Cheque

- Make Cheques Payable to "Township of Ramara."
- Write your account number on the front of the cheque.
- Cheques can be mailed, dropped off or paid in person at office.
- Payments are recorded on the date it is received not the date it is mailed.

Billing

Why did I get an estimated bill?

If we cannot read your meter, you will receive an estimated bill and a letter notifying you that an appointment is needed to fix the problem.

IF YOU DO NOT CALL for an appointment before the recommended date, INCREASED BASE FEES will be applied to your account until an appointment is scheduled to fix the problem.

[Scan the QR Code for more information.](#)



Paperless Billing

Sign up and you will receive a PDF version of your utility (water and sewer) bill delivered directly to your email account. The eBill will look exactly the same as your current paper bill.

[Scan the QR Code to sign up today!](#)



Did you know?

Backflow

The Township is responsible for protecting our municipal water system from pollutants and contaminates. Water is intended to flow in one direction, so any undesirable flow reversal from a facility or building back into the drinking water system could lead to water contamination and lead to human health and safety concerns.

Backflow Prevention

The Township's Engineering Design guidelines outlines the requirements for installing a backflow preventer at the meter. This device ensures that water that has already passed through the meter into a building doesn't flow back into the water main. This is known as a closed system. If a backflow preventer is installed, then the Ontario Building Code requires a thermal expansion tank to be installed as well.

It's important to note that all piping and required equipment (backflow preventer and pressure tank) that comes after the municipal shut-off valve on the street is considered private plumbing. Every resident is responsible for maintaining their private plumbing and ensuring that it is in good condition.

Learn more about backflow and backflow prevention by scanning the QR code above.




2024 Water and Wastewater Rates

As per Bylaw 2022.01, the water and wastewater rates are set to increase yearly by two percent. Please see the below increases that will take place on your first and second quarter utility bills.

2024 Quarterly Water and Wastewater Base Rates and Consumption Charge					
	Water				
	Water Meter Size				
Property	Less than 1"	1"	1.5"	2"	3"
Vacant	\$129.70				
Metered Service	\$129.70	\$181.58	\$233.47	\$376.13	\$1,426.71
Non-metered Service	\$389.10				
Plus water consumption charged at \$2.80 per cubic meter.					
	Wastewater				
	Water Meter Size				
Property	Less than 1"	1"	1.5"	2"	3"
Vacant	\$179.62				
Metered Service	\$179.62	\$251.46	\$323.32	\$520.89	\$1,975.82
Non-metered Service	\$538.80				
Sewer usage charged at \$3.75 per cubic meter (of water usage).					

Upcoming Rate increases

At the Monday, March 25, Council meeting, Council passed Bylaw 2024.18 to set the new water, wastewater, and bulk water rates for 2024. This increase is effective July 1, 2024 and will appear on your third and fourth quarterly bills. Scan the QR code to learn the details of the increases, which will also be found on the July utility insert.




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Annual Drinking Water Summary Reports








The 2023 Annual Drinking Water Reports have been completed and are available to view. View the reports online or in person at the Township Administration Building located at 2297 Highway 12, Brechin. Contact us or visit our website to learn more at www.ramara.ca/drinking-water-reports.

Sewer Use Bylaw

As outlined in Bylaw 2019.38, no owner shall connect a drain, storm water leaders, downspouts, foundation drains and/or sump pumps to a sanitary sewer. Owners found guilty of this offense will be fined. Scan the QR code to view the Bylaw.



Contact Us

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